

TENNESSEE REGULATORY AUTHORITY

Sara Kyle, Chairman
Lynn Greer, Director
Melvin Malone, Director



460 James Robertson Parkway
Nashville, Tennessee 37243-0505

June 15, 2001

Mr. Charles B. Welch, Jr., Esq.
Farris, Mathews, Branan, Bobango & Hellen, PLC
618 Church Street, Suite 300
Nashville, TN 37219-2436

RE: USCarrier Telecom, LLC (Docket No. 01-00512)

Dear Mr. Welch:

The Tennessee Regulatory Authority requests the following information regarding the application of USCarrier Telecom, LLC (hereafter "USCarrier" or "Applicant") for a certificate of public convenience and necessity to provide interexchange telecommunications services within the state of Tennessee pursuant to TCA §65-4-201.

Complaint History:

Identify all complaints filed with state and federal regulatory agencies involving your company or any affiliated entities. Identify the nature of the complaint, which governmental agency or office received the complaint, and how was the complaint resolved?

Financial Requirements:

Please provide the following financial information:

TCA §65-4-125 states "...all telecommunications service providers subject to the control and jurisdiction of the authority, except those owners or operators of public telephone service who pay annual inspection and supervision fees pursuant to §65-4-301(b), or any telecommunications service provider that owns and operates equipment facilities in Tennessee with a value of more than \$5 million, shall file with the authority a corporate surety bond or irrevocable letter of credit in the amount of \$20,000 to secure the payment of any monetary sanction imposed in any enforcement proceeding, brought under this title or the Consumer Telemarketing Protection Act of 1990, compiled in title 47, chapter 18, part 15, by or on behalf of the Authority."

Technical Requirements:

Please provide the following technical information of the applicant:

- 1) Geographic area coverage: Nashville, Memphis, Knoxville, entire state, etc.
- 2) Repair and Maintenance:

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- a) Address for written communication of repair and maintenance.
- b) Name and address of Tennessee contact person responsible for and knowledgeable about providers operations.

Tennessee Specific Operational Issues (Applicable to CLECs utilizing UNEs):

Please provide answers to the following questions concerning Tennessee Specific Operational Issues:

1. Please provide the name and telephone number of an employee of your company that will be responsible to work with the TRA on resolving customer complaints.
2. Please include with your response a copy of your customer circular containing the terms and conditions applicable to customer deposits.

Please submit the requested information by June 29, 2001. If you have any questions, please contact Darrell Whitis at (615) 741-2904 (ext. 132).

Sincerely,



David Waddell
Executive Secretary

C: Docket File
Carolyn Tatum Roddy, Esq.
US Carrier Telecom, LLC